AB’s Commitment to You

Request Information
Get information on all products, educational materials, references, news, and events, and a whole lot more.

Technical Support Hotline
Highly trained representatives provide immediate assistance 12 hours a day (5 a.m. – 5 p.m. PST), Monday through Friday—with emergency paging access on weekends.

Insurer
AB’s insurance experts provide comprehensive assistance including reviews of your coverage, pre-authorization services, direct billing, and help with Medicare.

Website
Convenient, 24/7 online shopping for parts and accessories.

Comprehensive Warranty
Your internal implant is covered for 10 years; the external processor for three years, including a one-time loss and damage coverage.

Clinic Finder
AB offers a comprehensive listing of cochlear implant clinics around the world.

48-Hour Product Replacement
Should any part of your system break, AB will ship you the necessary replacement part(s) within 48 hours (two business days).

Online Chat Support
Along with phone support, AB also offers online chat support for technical or general assistance, as well as any other questions you may have.
HEAR AND BE HEARD—Connect with the BEA Today!

Contact the BEA today and get connected with the best free resource for information, education and support for your hearing journey. Simply fill out and mail the postage-paid card. You can also contact the BEA by calling 866.844.HEAR (4327), sending an email to hear@AdvancedBionics.com, or joining online at www.BionicEar.com.

www.BionicEar.com

The Bionic Ear Association

Yes, I want to receive information from the BEA!

I'd also like to:

- Receive information on AB cochlear implants
- Connect with a BEA mentor
- Become a BEA mentor

I am:

- considering a cochlear implant for myself, child or loved one
- a cochlear implant recipient or loved one of a recipient
- an audiologist or physician
- other (please specify) __________________________

I heard about the BEA through:

- Visiting a website
- Reading AB literature
- A hearing health professional
- An education/professional/teacher
- Attending a conference or event (please specify)
- Other (please specify) __________________________

Contact info

Name _________________________________
Mailing Address _________________________
City/State/Zip ___________________________
Phone _________________________________
TTY _________________________________
Fax _________________________________
E-mail _________________________________

My preferred method of contact (please select):

- Phone      TTY      Fax      E-mail      Regular mail

Contact the BEA today and get connected with the best free resource for information, education and support for your hearing journey. Simply fill out and mail the postage-paid card. You can also contact the BEA by calling 866.844.HEAR (4327), sending an email to hear@AdvancedBionics.com, or joining online at www.BionicEar.com.

www.BionicEar.com